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# Telecomiles

A Points Program for your

involvement interaction influence

#### How it works

Earn individual and agency points for various interactions with Telecom Training. With all the content we're now putting out through SafetyNet and our video training sites, we want to measure their effectiveness while recognizing those agencies and individuals who truly take advantage of our service.

Your Agency Here	][/]	4
or here	<b>HH</b>	5
or here	HHT I	6
or here	1	1
or here	///[	4

#### Some ways to earn a tally...

- ✓ Contribute to SafetyNet (articles, dates, photographs) 1 tally per contribution
- ✓ React to SafetyNet respond to SafetyNet's publication email with a comment or question relating to one of its articles 1 tally per person
- ✓ Print & Post send proof that your station printed and posted SafetyNet 3 tallies per station
- ✓ Have a telecom training class for your department 10 tallies
- ✓ Host the Telecom Trainer on a shadow day so she can see how you operate and use Telecom equipment 5 tallies
- ✓ Visit the Telecom department and say hello to your trainer 2 tallies
- ✓ Comment something relevant on our Facebook page 1 tally
- $\checkmark$  Subscribe to our YouTube site & notify the Telecom Trainer of your username for validation 3 tallies

An entire menu will be published soon but keep this in mind and start earning your points! Rewards are to be determined.

Points will be retroactive to the April 2011 issue to reward people for their contributions thus far.

















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### CAD/RMS



MobileCAD Quick Keys (law version) training video on YouTube & Facebook

# P

MID

#### FRMS Reports

Submitted by Paul Bernard

Click here to see the full list of available reports in FireRMS. Remember that fire agencies do not share data and therefore reports can only be run for the individual agency running the report. Also, reports can only be run from within FireRMS by personnel with security rights to run reports.

Fire incidents are showing up in FireRMS before the incident is closed in CAD and updating throughout the incident. To view changes, close out of the FRMS report and re-open it.

#### Status Modifications in CAD

IA (In the Area) and ST (Staged) are now "Enroute" status types instead of "Arrival" statuses since units have not actually arrived yet. This will more accurately report response times.

SP (Split Crew) is now a "Not Available" status type. This will prevent units in split crew status from being "dispatched" to another incident when they are not available.

Please request units based on their capabilities and run cards, e.g. a squad or a tanker, instead of a specific unit by its call sign. This will stop units from being dispatched when they are not available.

















Director: Paul Kindell Team Leader: Gary Estes 4T50 513.695.1810 | Gary.Estes@wcoh.net 500 Justice Drive Lebanon, OH 45036 695.HELP Option #4

#### Can't access Central Resources from your MDC? Try this!

Submitted by Rich Short, DST Applications Analysi

When you click the Central Resources icon, does your internet browser ever look like this, unable to display the webpage?

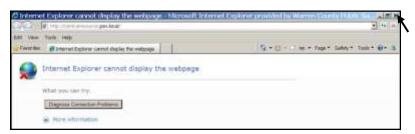
Step 1. Make sure VZAccess Manager is connected and Netmotion has green wings in the bottom right corner of your desktop toolbar.

Step 2. Close out of your existing browser window by clicking the X in the top right corner.

\*Step 3 will not work unless you do this!







Step 3. Click "Start" then "Internet Proxy Reset" to reset your default settings. \*Depending on your model of MDC, you may not see the program run. If you do, it will appear in your desktop toolbar. There is no dialogue box confirming the reset completed.



Step 4. Click the Central Resources icon from your desktop and the correct website should open up.



















# Radio Systems

# FIRE PERSONNEL! Visit your assigned location MANDATORY \*FREE\* Minitor5 narrow banding 9am-9pm Tuesday, November 15th

It only takes 2 minutes per pager.

This change affects your Fire Pagers, Station Alerting Systems, and Outdoor Warning Sirens. Each will need to be converted to narrow band. Minitor 2s, 3s, and 4s will stop working on this date and can not be converted - you should have Minitor 5s by this time.

**It is your agency's responsibility** to schedule with your service provider and pay for all changes to your station alerting systems and outdoor warning sirens. **Don't assume someone will take care** of this for you - make sure you know who is responsible for them.

Please notify Telecom once your sirens have been converted. Please note, you can not convert to narrow band prior to the paging system being converted.

All Outdoor Warning Sirens must also be converted to DTMF or Touch Tones at this time if they are not already. Please coordinate the conversion to touch tone with Telecom. The switch is simply a programming change to the siren and can be done at the same time as narrow banding.

If you are	Report to		
Station	Station		
11	19		
15	19		
19	19		
21	19		
28	91		
31	EOC EOC 51		
46			
51			
56	51		
71	71		
76	71		
81	71		
91	91		



# Did you know? 4,853 of our system's 6,158 radios were never used in September!



#### Curious about your agency's radio usage?

There's an app... err... report for that! GenWatch 3 offers the below reports:

Activities by Radio over Time

Activities by Talkgroup over Time

Activities over Time

Call Activity

Channel (Frequency) Activities

Channel (Frequency) Usage

Talkgroup PTTs

Talkgroup Usage by Radio

Interconnect Usage

Radio Activity

Radio Activity Detail

Radio Affiliation Activity

Radio Commands

Radio events

Radio PTTs

Radio State

Radio Reasons

System Diagnostics

System Usage



















695.HELP Option #5

# Telephony

#### Continuity Of Operations Plan

Contributors: Tony Brigano, Kevin Kincer, Adela Dingman

Ever wonder what would happen to our county courts in the event of an evacuation? COOP has the answers. The Warren County Probate and Juvenile Court's Continuity of Operations Plan (COOP) is the framework for the Court to continue operating even after a disaster forces the evacuation of the Court. To give you some perspective, the Warren County Probate and Juvenile Court is divided into six rather distinct areas:

1. Judicial Staff

4. Juvenile Court Clerk's Office

- 2. Administrative Staff
- 5. Juvenile Probation Department
- 3. Probate Clerk's Office
- 6. JDC / Mary Haven Youth Center

The idea for this Emergency Preparedness Plan was conceived by The Supreme Court of Ohio. Probate and Juvenile Court Judge Mike Powell was asked to be a member of a Supreme Court Advisory Committee on Emergency Preparedness and Court Security. Judge Powell became a member of the sub-committee on Emergency Preparedness and volunteered the Probate and Juvenile Court to create a pilot Continuity of Operations Plan on Emergency Preparedness for the Courts of Ohio.

There are many components to COOP. First and foremost after a disaster you need to ask the questions, what happened? How did it happen? What do we do now and where do we do it? Imagine all the things that you need to address if you were to relocate your court to another facility (alternate work location)...to do so would include things such as:

- Accessing Files, both electronic and hardcopy
- Transferring telephone numbers
- Advising staff when and where to report
- Advising assisting agencies how to contact the court
- Advising the public how to contact the court
- How to feed and provide medical care for the kids in Juvenile Detention Center and Mary Haven
- Administering marriage licenses

These tasks and services, amongst many others, have to be addressed and prioritized keeping in mind that the public has an expectation that services continue regardless of the circumstances that may have befallen the Court.

One noteworthy plus for Courts in Warren County is its in-house telephone company, Telecommunications' Telephony division. Adela Dingman and her team are PUCO licensed, unlike many other counties, giving them the capabilities to service every telephone need called for in Warren Counties Probate and Juvenile Court COOP plan. In a matter of minutes, phone lines can be rerouted from the courts to new locations. There has also been a backwards benefit in that the in-depth study and exposure to our court system has revealed how the various functions truly tie in behind the scenes.

Just a few things that had to be considered with plan:

- Staying in touch with dispatch for public notices and media releases. Imagine the flood of calls that dispatch would get if the relocation of courts wasn't appropriately communicated to the public.
- Phone calls would have to be redirected to multiple new locations - the reason that Telecom's Telephony Manager, Adela Dingman has worked with the Court on this project.
- Data Processing would need to forward the Courts data to new locations, ensuring essential software and programs are up and running each day.
- The impact on other agencies, the public, other county departments.

Upon completion of the COOP plan, Tony Brigano and Kevin Kincer, the Courts Administrator and the Superintendent of the Mary Haven Youth Center respectively, spent a fair amount of time the past 3 1/2 years cascading the plan to Courts around the state. Literally hundreds of Ohio Courts and staff have been trained to create their own COOP plan. The Supreme Court of Ohio has also mandated that every court create a COOP plan. The plan is well under way.

So what does this mean for you?

Just like Telecom's Telephony division can quickly reroute the court's phones, so too can they do it for your Warren County department in the event of an emergency.

Contact Telephony at 695.HELP Option #5



















### Emergency Services



### Nationwide test of the Emergency Alert System (EAS) 2:00 PM (EST) on Wednesday, November 9th

Radio and TV broadcast stations, cable television networks and other media services test the EAS locally on a monthly or weekly basis, but a national test has never been conducted. FEMA and the FCC need to know the system will work as intended should public safety officials ever need to send an alert or warning to a large region of the U.S.

What is the EAS? A media communications-based alerting system designed to transmit emergency alerts and warnings to the American public at the national, state and local levels. The EAS has been in existence since 1994, and its precursor, the Emergency Broadcast System (EBS), began in 1963.

Do I need to do anything?

- Be prepared to answer the public's questions.
- Understand what the EAS is and how it works visit the FCC link below
- Know that FEMA will be sending this out with a "live" national alert code, not a test code it will be presented as an actual emergency announcement to test the actual working order reliability of legacy EAS equipment.

Emergency Alert System Nationwide Test - www.fcc.gov/nationwideEAStest
Countdown to Nationwide EAS Test | Is Public Safety Ready? - http://psc.apcointl.org/2011/10/13/countdown-to-nationwide-eas-test/

#### Warren County's Latest ICS-300 Grads

Hosted by Hamilton Twp, 31 people from Warren County and its neighboring counties endured the 2-day, 16-hour interactive course, ICS-300: Intermediate ICS for expanding Incidents. Attendees included fire and law agencies, county administration, public works, and even some Finance and Human Resources personnel. Course objectives included: 1) Describe how the NIMS Command and Management component supports the management for expanding incidents, 2) Incident/event management process for supervisors as prescribed by the Incident Command System, 3) Implement the incident management process on a simulated Type 3 incident, and 4) Develop an Incident Action Plan for a simulated incident. All 31 students completed both days and passed the ICS-300 Exam. Many will continue on to the ICS-400 course: Advanced Incident Command System.



# The RUN

#### Farewell Clearcreek Twp A/C Tom Morrison!

Hired in April 2007 as the Assistant Fire Chief for Clearcreek Fire District, Morrison played an active role including chairing the Fire Communications Work Group, participating on the Communications Board, VP of the WCFCA, Greater Cincinnati hazmat board member, and acting Fire Chief at Clearcreek from 2008-2009. His service ended last month in order to follow his wife Cindy to resume her past job in Surfside each, SC. We all wish Tom the best of luck as he assumes his new fire department leadership role in South Carolina!







#### The Lost Art of Engineering

Submitted by John Schaurer Firefighter/Medic, City of Mason FD

As our seasoned veterans retire and new recruits start, we need to ask ourselves an important question - are we passing on the most vital skills of our job to future generations?... the on the job skills we learned from fires past - with both good and bad results. Our public education programs have educated citizens in a manner that has significantly decreased the working fires we respond to, in turn limiting our lessons learned.

Over the past few months, the City of Mason Fire Department has trained with seasoned veteran Dan Stitzel (Huber Heights FD) through Sinclair Community College. Dan focuses on the meaning of what an engineer's job is all about... another set of eyes for Incident Command and the attack crews. Outside training often puts a fresh view in our minds, allowing us to think outside the box.

The engineer of a fire truck is an invaluable asset. His/her job goes deeper than just ensuring adequate water to overcome the BTU's (heat) and extinguish the fire. Many of us understand the mathematical formulas and have "cheat sheets" readily available to maintain proper pressure. The question remains, how many of us are able to look at the fire and the pump discharge pressures to actually comprehend that we don't have good steam conversion? Often times, if the

proper pressures are not maintained, the attack crews spend most of their time fighting to advance the hose line than applying water. Another common mistake happens when sufficient water mains are taken for granted. Today's upgraded public water main system gives engineers a false sense of security that a) we have flow tested the area, and b) there is more than enough water. Estimating hydrant capacity sometimes becomes an oversight. Stitzel's training makes us mindful of a possible broken water main prior to committing our crews, AKA depending on water we don't have. At the end of the day, water is what puts the fire out.

It is this depth of understanding we need to reach, prior to losing our experienced engineers. Engineering isn't something you just learn from a book; it also requires mentoring and practical instruction. We need to discover what we don't know from those who know it.







#### Deerfield FF Mark Bishop receives Life Saving Award

Contributor: Lt. Patrick Strausbaugh

While off-duty on August 7, FF Bishop was attending a pig roast at Williamstown Lake when a boat came speeding in from the lake. A distressed boater aboard was yelling, "Call 9-1-1, we have a life emergency!" Without hesitation, Bishop dove into the water and climbed aboard. Holly Francois, pictured in blue, had her legs severely lacerated by the boat's prop, just missing the main artery which was exposed. FF Bishop rendered life saving first aid and brought

the bleeding under control while the ambulance made its 10 minute drive to the

scene. Francois was transported to University Hospital by ground due to Bishop stabilizing her.

After more than 280 stitches and staples, Francois is up and walking, able to join a crowd of family and friends to celebrate Bishop's heroism!



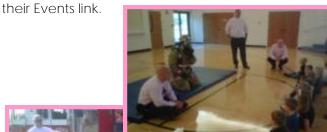


#### Public Education in Pink!

Contributor: Lt. Patrick Strausbaugh

Deerfield Township Firefighters are "Proud To Wear Pink" in support of the Susan G. Komen Breast Cancer Foundation and Firefighter Cancer Support Network. This second annual fundraiser by Deerfield Firefighters Union Local 4286 raises money for both foundations. During Fire Prevention Week, more than 500 children were educated in fire safety and given apparatus tours by the men in pink.

For more information on how to raise money & get involved, <u>find DFTFD on facebook</u> and check out





#### Wayne Twp Teaches Students Fire Safety

Borrowing Mason's smoke house trailer, Wayne Twp FD cycled hundreds of elementary students through a simulated burning building with haunted house-like smoke that offered little to no visibility. Once inside, the students were briefed on typical safety such as staying below the smoke, what a smoke alarm sounds like, and following exterior walls. After instruction, they made it up a set

of steps, across a landing, through a sliding glass door, onto the balcony, and down the ladder to safety. Several kids begged to do it again and some even said, "I want to do this when I'm older!" Click any picture for a 52-second high video!









### The BEAT

	Septembe	er 201	11
	CAD Call	Cour	nt
AΡ	488	BP	219
CP	2008	EP	882
FP	196	HP	106
LP	2177	NP	35
OP	346	RP	32
SO	5342	VP	149
WP	282	XΡ	11
ΥP	132	ZΡ	1489

#### Mason Probation joins radio system

Mason Municipal Court Probation Officers are now on the radio system and in CAD. All five have received radio training from Telecom's Allison Lyons including a high-level overview of the system, their specific radio menus, portable anatomy, battery care, and videos on Interoperability and Failsoft. Join us in welcoming:

Angela Mustard (PO Manager)

Chris Ulland (Bailiff)

Thomas Dedrick (Asst. PO)

Carol Reynolds (PO)

William Chapman (PO)



#### Bath Salts Now Illegal

Forwarded by Brad Edrington, Communications Center

Bath salts have been illegal since Sept 7, 2011 with the DEA using its emergency scheduling authority while they discuss a permanent ban. This bans the designer drug mephedrone, known as "bath salts" or "plant food." The action will make possessing and selling the synthetic stimulant illegal for at least a year while the DEA



and the Department of Health and Human Services study the effects of the chemical on public health.

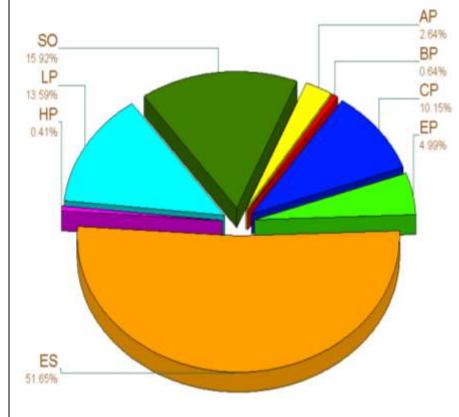
Designer drugs,

which include spice, a synthetic cannabinoid that produces a high similar to marijuana, and mephedrone, a stimulant, have been a concern for the Defense Department since they first emerged in 2008.

Mephedrone, marketed in the products Ivory Wave, Purple Wave or Vanilla Sky, is already labeled as a controlled or banned substance in 33 states, according to the DEA.

#### Status Change Count by Police Agency

Date Range: 9/1/2011 12:00:00 AM to 10/1/2011 12:00:00 AM





10















## Safety @ HOME

Source: www.ehow.com "Home Safety Tips for Fall" & Trainer, Allison Lyons

Share this helpful info with your friends and family!

#### WET LEAVES

Remove wet leaves from your sidewalks, the walkways leading to your home, your porch steps and the porch itself. Wet leaves can become slippery and pose a hazard. Always help older family members up and down outside steps and walking along wet sidewalks to help prevent injuries.

#### **CHIMNEY**

Have your chimney inspected and cleaned by a professional prior to using your fireplace for the fall. Any cracks in and around the base of your chimney could release carbon monoxide into your home as you are burning a fire in the fireplace. A build-up of soot in the chimney itself could catch fire as the embers travel up the chimney. Also have the chimney inspector look for any bird's nests in the chimney opening that could catch fire or stop carbon monoxide from escaping out. As part of your chimney maintenance, make sure all of the smoke and carbon monoxide detectors in the house have fresh batteries and operate properly.

#### RAKING LEAVES

When raking leaves be sure to wear thick work gloves to protect against splinters from the rake handle, and from blisters on your hands. When you are lifting heavy bags full of wet leaves, use your knees to lift rather than your back to help prevent an injury.

#### PREPARE FOR DARKNESS

During the spring and summer it is easy to get used to leaving work in the daylight, and doing weekend activities in natural light up until almost 9pm. As fall approaches, the daylight begins to dwindle, so have a flashlight ready in your car in case of an emergency and carry a small flashlight with you at all times.

#### LEAVES ALONG THE CURB

We all know about the drivers who barrel through nicely raked piles of leaves left along the curb for pick-up. But did you also know that some citizens are retaliating by hiding objects that can flatten your tire and cause serious damage to your car? There have even been stories of children hiding in these piles for fun. Lesson to be learned: stay out of people's raked piles of leaves and they'll stay out of your auto mechanic bill & insurance plans.



### The Community Board



#### HELP RAISE FUNDS FOR CANCERS THAT AFFECT MEN

(& grow an awesome moustache!)

During November each year, Movember is responsible for the sprouting of moustaches on thousands of men's faces around the world. With their Mo's, these men raise vital funds and awareness for men's health, specifically prostate cancer and other cancers that affect men.

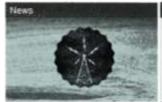
On Movember 1st, guys register at Movember.com with a clean-shaven face. For the rest of the month, these selfless and generous men, known as Mo Bros, groom, trim and wax their way into the annals of fine moustachery. Supported by the women in their lives, Mo Sistas, Movember Mo Bros raise funds by seeking out sponsorship for their Mogrowing efforts.

Mo Bros effectively become walking, talking billboards for the 30 days of November. Through their actions and words they raise awareness by prompting private and public conversation around the often ignored issue of men's health. At the end of the month, Mo Bros and Mo Sistas celebrate their gallantry and valor by either throwing their own Movember party or attending one of the infamous Gala Partés held around the world.

Raised funds are directed to Movember programs, the Prostate Cancer Foundation and LIVESTRONG, the Lance Armstrong Foundation. Together, the three channels work together to ensure that Movember funds are supporting a broad range of innovative, world-class programs in the areas of awareness and education, survivorship and research.

- Began in Melbourne, Australia now global.
- 1.1 million + Mo Bros and Mo Sistas in Australia, New Zealand, the US, Canada, the UK, Finland, the Netherlands,
   Spain, South Africa, Ireland, Russia, Dubai, Hong Kong, Antarctica, Rio de Janeiro, Mumbai, etc.
- \$174 Million raised so far since 2004

#### In 2010, over 64,500 US Mo Bros and Mo Sistas got on board, raising \$7.5 million!



Read up on all the latest Moustache Season news and highlights.



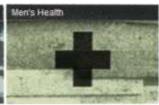
Grow, show and connect with your fellow Mo's



Check out the Mo fundraising totals from around the world.



Gear up with some Movember merchandise



Your health, your responsibility. Find out more

# The Community Board

### NOVEMBER

1	Deerfield Twp: Santa's Workshop Registration Opens @ Snyder House
1	MEN: REGISTER @ WWW.MOVEMBER.COM
2	Mason: New resident coffee @ community center 10:30am
4-6	Waynesville: Hearth Warming Holidays downtown
5-6	Waynesville: Fall Gathering @ Caesar Creek Pioneer Village
8	ELECTION DAY! GET TO YOUR POLLS & VOTE!
9	Mason: Diabetes Awareness luncheon @ Community Center 11:30am
10	Deerfield Twp: Cookbook Memoir in a Box Class @ Snyder House 6:30pm
11-12	Lebanon: Holiday Open House in downtown Lebanon
12-13	Lebanon: Holiday Mother & Daughter Tea @ Conference & Banquet Center
18-20	Springboro: Christmas in Historic Springboro Festival
19	Deerfield Twp: Paint Your Own Pottery @ Snyder House 10am
19	Springboro: Christmas Parade at noon downtown
21	Mason: "Enjoying Healthier Holidays" food tasting @ Comm Ctr 6-7pm
24	Deerfield Twp: 10K on Turkey Day/5K Walk 9am Lifetime Fitness
25	Lebanon: Holiday Illumination @ Christmas Tree Park
26	Deerfield Twp: Annual Tree Lighting @ Towne Center 6-8pm
27	Waynesville: Christmas Parade of Homes 1-6pm - Museum at the Friends Home

#### PAPI'S ON THE LAKE

Looking for a unique dining experience? Papi's on the Lake is the old Harveysburg School gym converted into a restaurant.



### Public Safety Meetings & Events

## November

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
30	31	1 WCPCA	2 CAB	3 WCFCA	4	5
		10AM	9AM	6:30		
6	7	8	9 <sub>Nationwide</sub> EAS test 2pm	10	County offices closed	12
13	14	15	LCW 9AM	FCWG 9AM	18	19
20	21	22	23	County offices closed	County offices closed	26
27	28	29	30	1	2	3

CAB Communications Advisory Board - 1st Wednesday of odd Months 9AM Commissioner's Room 406 Justice Dr.

WCFCA Warren County Fire Chiefs Association - 1st Thursday of Month 6:30PM Deerfield Twp Station 58

FCWG Fire Communications Workgroup - 3rd Thursday of Month 9AM EOC 500 Justice Drive (basement)

WCPCA Warren County Police Chiefs Association - 1st Tuesday of Month 10AM Sheriff's Office 550 Justice Dr.

LCW Law Communications Workgroup - Quarterly 9AM EOC 500 Justice Drive (basement)

CART Court & Records Team - Quarterly Time Varies EOC 500 Justice Drive (basement)















